



SCOTLAND

# DIGITAL APPLICATIONS SUPPORT

SCQF LEVEL 6 DIPLOMA IN DIGITAL APPLICATIONS SUPPORT  
SCQF LEVEL 6 PC PASSPORT



Our Digital Applications Support Modern Apprenticeship develops your apprentice's ability to competently and confidently use digital applications in the workplace. It gives learners the skills they need to understand and use a wide range of digital applications relevant to their job role in your business, whether it's Microsoft Office, finance systems, web systems or any other digital application.

## WHAT'S LEARNED?

PC Passport  
Office System User  
Creative Business Skills  
Web Fundamentals  
Networking and  
Applications support

Graphic design  
and creation  
technologies  
Website front end  
management and  
content creation  
technologies

## CORE SKILLS

Communication  
Working with others  
Problem solving

Information and  
Communication  
Technology  
Numeracy

## PROGRAMME STRUCTURE

### Modern Apprenticeship

- 10-12 months duration including up to 4 weeks classroom training in the first 6 months.
- Skills coach contact every 5 weeks, remote visits to support work-based learning and assignments.



# Digital Applications Support

## SCQF Level 6 Modern Apprenticeship

### MANDATORY UNITS

Developing Personal and Team Effectiveness using IT

Health and Safety in IT and Telecoms

Understanding the Potential of IT

Digital Information Management

Digital Communications

Digital Network Environments

Optimise IT System Performance

### TYPICAL PATHWAYS

Office Support

IT Applications Support

Website Development and Publishing

Database Development Administrator

### CHOOSE YOUR OWN CLASSROOM AND WORKPLACE UNITS AND COURSES FROM:

Networking and Applications support

Graphic design and creation technologies

Web Fundamentals

Office System User

Creative Content Skills

PC Passport

Creative Business Skills

Website front end management and content creation technologies

Plus many more options that can be discussed with your Account Manager / Skills Coach

### LEADING TO:

SQA Diploma in Digital Applications Support at SCQF Level 6

SQA Level 6 PC Passport

### FOR MORE INFORMATION CONTACT US AT

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